

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Administrative Services	Administrative Services	Adm Svc - Green Team	WESTBURY	1	12.0	
			WILLISTON PARK	1	11.0	
		Adm Svc - Green Team			2	11.5
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	3	0	
		Adm Svc - PW Parking - Broken Meter			3	0
		Administrative Services				5
Administrative Services				5	4.6	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	3	1.3	
			MANHASSET	1	1.0	
			MANORHAVEN	1	0	
			NEW CASSEL	2	0.5	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
		CommSvc - Bus Pickup Cancel			10	0.6
		CommSvc - Bus Pickup Schedule	MINEOLA	2	0	
			NORTH HILLS	1	1.0	
			WESTBURY	2	0	
		CommSvc - Bus Pickup Schedule			5	0.2
		CommSvc - Misc SR	GREAT NECK	1	0	
			MANORHAVEN	1	0	
			MINEOLA	1	3.0	
			NORTH NEW HYDE PARK	1	5.0	
			SEARINGTOWN	1	0	
			WESTBURY	2	0	
		CommSvc - Misc SR			7	1.1
		CommSvc - Seasonal Programs Registration	ALBERTSON	3	0	
			CARLE PLACE	2	0	
			EAST HILLS	2	0	
			FLOWER HILL	2	0	
			GREAT NECK	5	0	
			GREAT NECK PLAZA	1	0	
			GREENVALE	2	0	
			HERRICKS	4	0	
			KENSINGTON	1	0	
KINGS POINT	4		0			
MANHASSET	2		0			
MINEOLA	9		0			
NEW HYDE PARK	2		0			
NORTH NEW HYDE PARK	6		0			
PORT WASHINGTON	8	0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	ROSLYN HARBOR	1	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	0	
			WESTBURY	1	0	
			WILLISTON PARK	3	0	
			roslyn heights	1	0	
				1	0	
		CommSvc - Seasonal Programs Registration			63	0
Community Services			85	0.2		
Community Services				85	0.2	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	21.0	
			NEW HYDE PARK	1	18.0	
			NORTH NEW HYDE PARK	1	7.0	
			ROSLYN HEIGHTS	2	17.5	
		Animal Sh - Barking Dog			5	16.2
		Animal Sh - Call Back		1	0	
		Animal Sh - Call Back			1	0
		Animal Sh - Dead Dog Pickup	HERRICKS	1	0	
		Animal Sh - Dead Dog Pickup			1	0
		Animal Sh - Dog Adoption		46	0	
		Animal Sh - Dog Adoption			46	0
		Animal Sh - Dog Defecation	NEW CASSEL	1	12.0	
			ROSLYN HEIGHTS	2	4.0	
		Animal Sh - Dog Defecation			3	6.7
		Animal Sh - Found Animal	FRANKLIN SQUARE	1	4.0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	1	1.0	
			OYSTER BAY	1	1.0	
			ROSLYN HEIGHTS	1	1.0	
			SEARINGTOWN	1	0	
			WESBURY	1	0	
			WESTBURY	1	0	
				2	3.0	
Animal Sh - Found Animal			10	1.4		
Animal Sh - Lost Animal	mineola	1	0			
	BRENTWOOD	1	0			
	GARDEN CITY	1	1.0			
	GREENLAWN	1	0			
	LAKE SUCCESS	1	1.0			
	MINEOLA	2	1.0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	MUTTONTOWN	1	0	
			NEW HYDE PAR	1	5.0	
			NORTH BELLMORE	1	2.0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	2	2.5	
			OYSTER BAY	1	2.0	
			QUEENS VILLAGE	1	2.0	
			ROSLYN	2	1.5	
			ROSLYN HARBOR	2	0	
			SEA CLIFF	1	4.0	
			WESTBURY	1	1.0	
		Animal Sh - Lost Animal			21	1.3
		Animal Sh - Menacing or Harrassing Dog	CARLE PLACE	1	20.0	
			NEW CASSEL	2	6.5	
			NORTH NEW HYDE PARK	1	11.0	
			PORT WASHINGTON	2	6.5	
			SEARINGTOWN	1	0	
		Animal Sh - Menacing or Harrassing Dog			7	8.1
		Animal Sh - Misc	great neck	1	5.0	
			ALBERTSON	1	4.0	
			CARLE PLACE	1	0	
			HERRICKS	1	1.0	
			MANHASSET	2	0.5	
			MINEOLA	1	19.0	
			ROSLYN HARBOR	1	4.0	
		Animal Sh - Misc			8	4.2
		Animal Sh - Sign	GREAT NECK	2	7.5	
			MANHASSET	1	34.0	
			NORTH NEW HYDE PARK	1	7.0	
			PORT WASHINGTON NORTH	1	14.0	
		Animal Sh - Sign			5	14.0
		Animal Sh - Surrender a dog	MANHASSET	1	0	
PORT WASHINGTON	1		0			
Animal Sh - Surrender a dog			2	0		
Animal Sh - Unleashed - Stray Dog	EAST HILLS	1	0			
	NEW CASSEL	2	0.5			

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	ROSLYN HEIGHTS	1	26.0		
			SEARINGTOWN	1	0		
		Animal Sh - Unleashed - Stray Dog			5	5.4	
	Animal Shelter				114	2.9	
	Cat Shelter	Cat Shelter - Call Back			15	3.3	
			Cat Shelter - Call Back			15	3.3
		Cat Shelter - Feral Cats		ALBERTSON	1	10.0	
				CARLE PLACE	1	0	
				EAST HILLS	2	18.5	
				FLOWER HILL	1	0	
				GLENWOOD LANDING	1	35.0	
				GREAT NECK	9	9.6	
				GREAT NECK ESTATES	1	0	
				KINGS POINT	1	23.0	
				MANORHAVEN	1	35.0	
				MINEOLA	2	0	
				NEW CASSEL	2	3.0	
				NEW HYDE PARK	3	13.0	
				NORTH NEW HYDE PARK	2	8.0	
				PORT WASHINGTON	6	3.0	
				ROSLYN	1	0	
				ROSLYN HEIGHTS	2	0	
				SADDLE ROCK	1	0	
			SEARINGTOWN	2	5.0		
			THOMASTON	1	0		
			UNIVERSITY GARDENS	2	0		
		Cat Shelter - Feral Cats			42	7.5	
		Cat Shelter				57	6.4
		Code Enforcement	Code - After Hours/Weekend Construction		ALBERTSON	2	13.5
					CARLE PLACE	1	17.0
					GARDEN CITY PARK	1	0
					GREENVALE	1	2.0
					NEW HYDE PARK	1	2.0
	PORT WASHINGTON			1	1.0		
	ROSYLN			1	1.0		
Code - After Hours/Weekend Construction				8	6.2		
	Code - BZA Noncompliance	MANHASSET	1	0			
Code - BZA Noncompliance			1	0			

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	2	5.0	
			PORT WASHINGTON	1	0	
		Code - Basketball Stanchion			4	2.5
		Code - Boating Miscellaneous	MANHASSET	1	0	
		Code - Boating Miscellaneous			1	0
		Code - Call Back Request		76	5.0	
		Code - Call Back Request			76	5.0
		Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	2	2.0	
			NORTH NEW HYDE PARK	2	5.5	
			ROSLYN HEIGHTS	3	2.7	
		Code - Commercial Vehicle stored on Residential Property			7	3.3
		Code - Court	ALBERTSON	2	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	4	0	
			GREENVALE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	4	0	
			PORT WASHINGTON	4	0	
			ROSLYN HEIGHTS	4	0	
		Code - Court			24	0
		Code - Dumpster	ALBERTSON	1	9.0	
			GARDEN CITY PARK	1	22.0	
			LAKE SUCCESS	1	11.0	
			MANHASSET	1	0	
		Code - Dumpster			4	10.5
		Code - Fence	ALBERTSON	3	0	
			GARDEN CITY PARK	1	5.0	
NEW CASSEL	5		3.0			
NEW HYDE PARK	1		7.0			
ROSLYN HEIGHTS	2		5.0			
WESTBURY	1		0			
Code - Fence			13	2.8		
Code - From Transfer	CARLE PLACE	2	0			
	MANHASSET	2	0			
	PORT WASHINGTON	1	0			
Code - From Transfer			5	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Garbage	GREAT NECK	1	0	
			HERRICKS	1	4.0	
			NEW CASSEL	6	6.7	
			NORTH NEW HYDE PARK	3	4.3	
			PORT WASHINGTON	5	5.4	
			ROSLYN HEIGHTS	1	3.0	
			UNIVERSITY GARDENS	1	7.0	
			WILLISTON PARK	1	4.0	
		Code - Garbage			19	5.2
		Code - Licensing	NEW CASSEL	1	0	
		Code - Licensing			1	0
		Code - Lights	MANHASSET	1	23.0	
		Code - Lights			1	23.0
		Code - Litter	GARDEN CITY PARK	1	4.0	
			GREAT NECK	1	4.0	
			MANHASSET	1	5.0	
			PORT WASHINGTON	2	4.0	
			UNIVERSITY GARDENS	1	0	
		Code - Litter			6	3.5
		Code - Miscellaneous	ALBERTSON	1	0	
			CARLE PLACE	2	0	
			GREAT NECK	5	0.2	
			MANHASSET	3	9.7	
			NEW CASSEL	4	0.2	
			NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	4	4.8	
			PORT WASHINGTON	1	24.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	1.5	
			UNIVERSITY GARDENS	2	11.0	
			Code - Miscellaneous			27
		Code - No Plates / Inoperable Vehicle	ALBERTSON	1	0	
GARDEN CITY PARK	1		4.0			
MANHASSET	1		0			
PORT WASHINGTON	1		0			

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Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	UNIVERSITY GARDENS	2	16.5
		Code - No Plates / Inoperable Vehicle		6	6.2
		Code - Noise	CARLE PLACE	1	14.0
			GARDEN CITY PARK	2	2.0
			MANHASSET	5	2.8
			PORT WASHINGTON	2	2.5
			ROSLYN HEIGHTS	1	15.0
			port washington	1	3.0
				2	0.5
		Code - Noise		14	4.0
		Code - Odor	GARDEN CITY PARK	1	6.0
			GREAT NECK	1	10.0
			MINEOLA	1	4.0
			NEW CASSEL	1	35.0
			PORT WASHINGTON	1	1.0
		Code - Odor		5	11.2
		Code - Overgrown Vegetation	ALBERTSON	5	2.0
			CARLE PL	1	0
			CARLE PLACE	3	3.3
			FLORAL PARK	1	1.0
			GREAT NECK	7	10.4
			Garden City Park	1	0
			MANHASSET	5	2.4
			NEW CASSEL	16	1.4
			NEW HYDE PARK	8	5.6
			NORTH NEW HYDE PARK	8	3.9
			PORT WASHINGTON	1	0
			PORT WASHINGTON	14	2.2
			ROSLYN HEIGHTS	4	2.0
			ROSLYN HIEGHTS	1	6.0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	2	10.0
			carle place	1	0
			new cassel	1	0
				4	0
			Code - Overgrown Vegetation		84
		Code - Property Maintenance	ALBERTSON	4	9.5
			CARLE PLACE	2	4.0
			GARDEN CITY PARK	1	4.0

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Property Maintenance	MANHASSET	5	7.6		
			MINEOLA	1	0		
			NEW CASSEL	2	0		
			NEW HYDE PARK	2	5.5		
			NORTH NEW HYDE PARK	3	1.0		
			PORT WASHINGTON	5	3.8		
			ROSLYN HEIGHTS	7	2.3		
				1	6.0		
		Code - Property Maintenance			33	4.3	
		Code - Property Violations Search				200	11.0
		Code - Property Violations Search			200	11.0	
		Code - Reckless Boating		MANHASSET		4	0
		Code - Reckless Boating			4	0	
		Code - Sidewalk Obstruction		NEW CASSEL		1	0
				NO NEW HYDE PARK		1	5.0
				PORT WASHINGTON		3	11.3
				ROSLYN HEIGHTS		3	1.3
				WESTBURY		1	4.0
		Code - Sidewalk Obstruction			9	5.2	
		Code - Signs		CARLE PLACE		4	8.5
				GREAT NECK		1	0
				MANHASSET		3	8.0
				PORT WASHINGTON		2	1.5
				WESTBURY		1	8.0
		Code - Signs			11	6.3	
		Code - Storage and Display		GARDEN CITY PARK		1	4.0
		Code - Storage and Display			1	4.0	
		Code - Tree Removal		NORTH NEW HYDE PARK		2	2.5
				SEARINGTOWN		1	0
		Code - Tree Removal			3	1.7	
		Code - Unlawful Property Use		MANHASSET		1	0
				NORTH NEW HYDE PARK		1	3.0
				PORT WASHINGTON		2	0.5
Code - Unlawful Property Use			4	1.0			
Code - Water Flow / Accumulation		GARDEN CITY PARK		1	4.0		
		GREAT NECK		1	0		
		HERRICKS		1	0		
		MANHASSET		1	6.0		
		NORTH NEW HYDE		2	11.0		

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Department of Public Safety	Code Enforcement	Code - Water Flow / Accumulation	PARK			
			SEARINGTOWN	1	6.0	
		Code - Water Flow / Accumulation			7	5.4
	Code Enforcement				578	6.4
	Parking Enforcement	Prkg Enfrc - Call Back Request			4	1.0
			Prkg Enfrc - Call Back Request			4
		Prkg Enfrc - Commercial Parking	MANHASSET	5	8.2	
			NEW CASSEL	3	1.7	
			NO NEW HYDE PARK	1	10.0	
			PORT WASHINGTON	2	3.5	
		Prkg Enfrc - Commercial Parking			11	5.7
		Prkg Enfrc - Parking Violations Complaint	roslyn heights	1	6.0	
			GARDEN CITY	1	3.0	
			GARDEN CITY PARK	4	1.8	
			GRAT NECK	1	1.0	
			MANHASSET	5	3.4	
			NEW CASSEL	4	1.5	
			PORT WASHINGTON	5	7.0	
			Port washington	1	9.0	
	ROSLYN HEIGHTS		3	6.7		
	SEARINGTOWN		1	3.0		
	Prkg Enfrc - Parking Violations Complaint			26	4.1	
	Parking Enforcement				41	4.2
Department of Public Safety				790	5.8	
Department of Public Works	Department of Public Works	DPW - Prospect Ave Project	NEW CASSEL	1	28.0	
			WESTBURY	1	34.0	
		DPW - Prospect Ave Project			2	31.0
	DPW - Road Project	CARLE PLACE	5	11.6		
		GREAT NECK	2	6.5		
	DPW - Road Project			7	10.1	
	Department of Public Works				9	14.8
	Highway Department	Hwy - Animal Sign - New Request	GREAT NECK	2	0	
			Hwy - Animal Sign - New Request		2	0
		Hwy - Basketball Stanchion	NORTH NEW HYDE PARK	2	3.0	
Hwy - Basketball Stanchion			2	3.0		
Hwy - Call Back Request			34	0		
		Hwy - Call Back Request		34	0	
Hwy - Catch Basin		CARLE PLACE	4	1.0		
	GARDEN CITY PARK	1	4.0			
	HERRICK	1	2.0			

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Department of Public Works	Highway Department	Hwy - Catch Basin	HERRICKS	2	3.5	
			MANHASSET	1	6.0	
			NEW CASSEL	6	4.8	
			NO NEW HYDE PARK	2	12.0	
			NORTH NEW HYDE PARK	5	2.4	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	4	2.2	
			SEARINGTOWN	1	0	
			WESTBURY	1	1.0	
			port washington	1	0	
		Hwy - Catch Basin			30	3.3
		Hwy - Complaint - Highway Employee / Vehicle	CARLE PLACE	1	0	
			MANHASSET	1	0	
			MANORHAVEN	1	0	
		Hwy - Complaint - Highway Employee / Vehicle			3	0
		Hwy - Curb Repair	ALBERTSON	2	0	
			CARLE PLACE	1	0	
			FLORAL PARK	1	0	
			FLORAL PARK CENTRE	5	6.4	
			GARDEN CITY PARK	1	28.0	
			GREAT NECK	8	2.2	
			HERRICKS	1	0	
			MANHASSET	3	12.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	3	0	
			PORT WASHINGTON	3	4.0	
			SEARINGTOWN	1	0	
		Hwy - Curb Repair			32	3.9
		Hwy - Dead Animal Pickup	ALBERTSON	4	0.2	
			GREAT NECK	6	2.3	
			HERRICKS	2	3.0	
			MANHASSET	3	3.3	
NEW HYDE PARK	1		0			
PORT WASHINGTON	1		9.0			
ROSLYN HEIGHTS	2		2.5			
SEARINGTOWN	3		1.7			
		1	4.0			

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		23	2.3	
		Hwy - From Transfer	HERRICKS	1	18.0	
		Hwy - From Transfer		1	18.0	
		Hwy - Grass Cut / Mow	CARLE PLACE	1	6.0	
			GARDEN CITY PARK	1	0	
			MANHASSET	6	6.3	
			NEW CASSEL	4	3.5	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	5.0	
				1	5.0	
			Hwy - Grass Cut / Mow		16	4.6
		Hwy - Informational		2	0	
		Hwy - Informational		2	0	
		Hwy - Manhole Repair	MINEOLA	1	1.0	
			SEARINGTOWN	1	8.0	
		Hwy - Manhole Repair		2	4.5	
		Hwy - Miscellaneous	ALBERTSON	4	4.8	
			CARLE PLACE	1	3.0	
			FLORAL PARK CENTRE	2	20.0	
			GARDEN CITY PARK	5	6.4	
			GREAT NECK	4	6.2	
			GREENVALE	1	2.0	
			HERRICKS	1	0	
			MANHASSET	2	2.5	
			MANHASSET HILLS	2	6.5	
			NEW CASSEL	2	3.5	
			NEW HYDE PARK	2	1.0	
			NORTH NEW HYDE PARK	6	3.5	
			PORT WASHINGTON	6	4.2	
			ROSLYN HEIGHTS	2	13.5	
			SEARINGTOWN	1	1.0	
			port washington	1	3.0	
				1	3.0	
			Hwy - Miscellaneous		43	5.3
			Hwy - Permits / Road Opening Application Request		4	0.8
			Hwy - Permits / Road Opening Application Request		4	0.8
Hwy - Pothole	ALBERTSON	1	1.0			
	CARLE PLACE	4	6.8			
	GARDEN CITY	1	3.0			

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Department of Public Works	Highway Department	Hwy - Pothole	GARDEN CITY PARK	1	1.0	
			MANHASSET	6	2.5	
			MINEOLA	1	1.0	
			NEW CASSEL	7	2.9	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	2	1.5	
			PORT WASHINGTON	2	6.0	
			ROSLYN	1	3.0	
			ROSLYN HEIGHTS	2	1.5	
			SEARINGTOWN	1	2.0	
			searingtown	1	3.0	
				2	4.5	
		Hwy - Pothole			33	3.2
		Hwy - Pothole Filled Without Request	PORT WASHINGTON	21	0	
			ROSLYN	3	0	
			port washington	8	0	
				2	0	
		Hwy - Pothole Filled Without Request			34	0
		Hwy - Sprinkler Damage	MANHASSET	1	4.0	
		Hwy - Sprinkler Damage			1	4.0
		Hwy - Street Drainage / Flooding	ALBERTSON	4	5.0	
			CARLE PLACE	1	3.0	
			GARDEN CITY PARK	1	0	
			GREAT NECK	2	4.0	
			HERRICKS	3	3.0	
			MANHASSET	1	1.0	
			MANHASSET HILLS	1	4.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	3	0	
			ROSLYN HEIGHTS	5	5.4	
SEARINGTOWN	4		4.2			
WESTBURY	1		1.0			
WILLISTON PARK	1		0			
	2		3.5			
Hwy - Street Drainage / Flooding			32	3.2		
Hwy - Street Painting	FLORAL PARK	1	0			
	FLORAL PARK CENTER	2	0			
	FLORAL PARK	2	0			

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Department of Public Works	Highway Department	Hwy - Street Painting	CENTRE			
			MANHASSET	1	0	
			PORT WASHINGTON	4	0	
			floral park	1	0	
			floral park centre	2	0	
				1	0	
		Hwy - Street Painting			14	0
		Hwy - Street Repaving Project	MANHASSET	1	6.0	
		Hwy - Street Repaving Project			1	6.0
		Hwy - Street Sign - New Request	ALBERTSON	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
				1	0	
		Hwy - Street Sign - New Request			7	0
		Hwy - Street Sign - Remove	MANHASSET	1	0	
			NORTH NEW HYDE PARK	1	0	
		Hwy - Street Sign - Remove			2	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	5	4.8	
			CARLE PLACE	1	0	
			FLORAL PARK CENTRE	2	1.5	
			GARDEN CITY PARK	2	6.5	
			GREAT NECK	1	0	
			GREENVALE	3	6.0	
			MANHASSET	6	1.0	
			NEW CASSEL	8	5.8	
			NEW HYDE PARK	7	1.1	
			NO NEW HYDE PARK	2	2.0	
			NORTH NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	10	1.1	
			ROSLYN	4	1.2	
			ROSLYN HEIGHTS	2	5.5	
			WESTBURY	2	0	
			albertson	2	0	
carle place	1		0			
greenvale	2	0				

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	port washington	1	0	
				1	2.0	
		Hwy - Street Sign - Repair / Replace			63	2.4
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	3.0	
			GREAT NECK	2	4.5	
			GREENVALE	1	3.0	
			MANHASSET	1	2.0	
			NEW CASSEL	2	5.0	
			NORTH NEW HYDE PARK	2	3.5	
			PORT WASHINGTON	2	2.5	
			ROSLYN HEIGHTS	1	6.0	
			UNIVERSITY GARDENS	1	5.0	
			new cassel	1	1.0	
			new hyde park	1	3.0	
			Hwy - Street Sweeping / Cleaning			16
		Hwy - Sump		1	0	
		Hwy - Sump			1	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	7	2.1	
			CARLE PLACE	2	5.5	
			GARDEN CITY PARK	3	0.7	
			GREAT NECK	4	1.0	
			HERRICKS	3	1.3	
			MANHASSET	6	2.8	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	1	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	13	2.0	
			PORT WASHINGTON	2	1.0	
			ROSLYN HEIGHTS	5	1.8	
			SADDLE ROCK	1	2.0	
			SEARINGTOWN	3	3.3	
			WESTBURY	1	0	
WILLISTON PARK	3		3.3			
great neck	1		8.0			
		1	3.0			
Hwy - Tree Branch / Debris Pickup			58	2.2		
Hwy - Tree Fallen - Emergency	ALBERTSON	4	3.5			
	CARLE PLACE	1	0			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	HERRICKS	1	3.0	
			MANHASSET	1	3.0	
			NEW HYDE PARK	1	6.0	
			NORTH NEW HYDE PARK	2	4.5	
			PORT WASHINGTON	1	7.0	
			ROSLYN HEIGHTS	1	1.0	
		Hwy - Tree Fallen - Emergency			12	3.6
		Hwy - Tree Planting	ALBERTSON	4	0	
			GREAT NECK	1	0	
			GREAT NECK ESTATES	2	0	
			GREAT NECK GARDENS	1	0	
			HERRICKS	1	0	
			MANHASSET HILLS	2	0	
			NEW HYDE PARK	3	0	
			NORTH NEW HYDE PARK	3	0	
			PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON	5	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Tree Planting			25	0
		Hwy - Tree Removal Objection	PORT WASHINGTON	1	0	
		Hwy - Tree Removal Objection			1	0
		Hwy - Tree Stump Removal	ALBERTSON	6	0	
			CARLE PLACE	2	0	
			GARDEN CITY PARK	2	16.0	
			GREAT NECK	2	0	
			HERRICKS	1	2.0	
			MANHASSET	1	29.0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	5	0	
			PORT WASHINGTON	11	5.6	
			SEARINGTOWN	1	0	
		Hwy - Tree Stump Removal			33	3.8
Hwy - Tree Trimming / Removal Inspection	ALBERSTON	1	3.0			
	ALBERTSON	10	0			
	CARLE PLACE	11	1.3			
	FLORAL PARK CENTRE	2	0			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	FLOWER HILL	1	0			
			GARDEN CITY PARK	16	3.1			
			GREAT NECK	10	5.0			
			HERRICKS	8	0			
			MANHASSET	8	2.1			
			MANHASSET HILLS	1	18.0			
			MINEOLA	1	0			
			NEW CASSEL	8	0.8			
			NEW HYDE PARK	13	2.6			
			NO NEW HYDE PARK	1	0			
			NORTH NEW HYDE PARK	39	0.5			
			PORT WASHINGTON	23	2.1			
			PORT WASHINGTON NO	1	0			
			ROSLYN	2	1.5			
			ROSLYN HEIGHTS	12	2.6			
			SEARINGTOWN	3	0			
			UNIVERSITY GARDENS	3	0.7			
			WESTBURY	1	0			
			WILLISTON PARK	2	0			
			searingtown	1	0			
			Hwy - Tree Trimming / Removal Inspection			178	1.7	
			Highway Department			705	2.3	
	Street Lighting District	Street Light - Cycles On / Off		CARLE PLACE	1	0		
GARDEN CITY PARK				1	6.0			
GREAT NECK				1	6.0			
HERRICKS				1	3.0			
NEW CASSEL				1	6.0			
NEW HYDE PARK				2	3.5			
NORTH NEW HYDE PARK				1	7.0			
PORT WASHINGTON				1	2.0			
UNIVERSITY GARDENS				1	5.0			
WESTBURY				1	1.0			
Street Light - Cycles On / Off				11	3.9			
Street Light - Fixture Problem						ALBERTSON	2	0
						CARLE PLACE	1	28.0
						GARDEN CITY	1	12.0
		NEW CASSEL	4			8.0		
	NEW HYDE PARK	1	3.0					

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days			
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	NORTH NEW HYDE PARK	3	1.7			
			PORT WASHINGTON	2	11.5			
			ROSLYN HEIGHTS	1	1.0			
		Street Light - Fixture Problem				15	6.9	
		Street Light - Light Out (Single)	ALBERTSON	4	3.0			
			BAXTER ESTATES	1	27.0			
			CARLE PLACE	10	7.4			
			EAST HILLS	1	0			
			FLORAL PARK CENTRE	1	2.0			
			GARDEN CITY PARK	3	9.7			
			GREAT NECK	2	3.0			
			HERRICKS	2	6.0			
			MANHASSET	4	8.5			
			NEW CASSEL	19	4.7			
			NEW HYDE PARK	5	5.4			
			NORTH NEW HYDE PARK	12	5.2			
			PORT WASHINGTON	8	8.4			
			ROSLYN HEIGHTS	5	6.2			
			SEARINGTOWN	3	15.0			
			UNIVERSITY GARDENS	3	19.7			
			WESTBURY	6	6.7			
				1	6.0			
			Street Light - Light Out (Single)				90	6.9
			Street Light - Lights Out (Multiple)	CARLE PLACE	6	2.5		
		GARDEN CITY PARK		1	0			
		GREAT NECK		4	0.5			
		MANHASSET		2	6.0			
		NEW CASSEL		1	7.0			
		NEW HYDE PARK		2	8.5			
		NORTH NEW HYDE PARK		1	7.0			
		ROSLYN HEIGHTS		4	0			
WESTBURY	2	0						
albertson	1	4.0						
	1	1.0						
Street Light - Lights Out (Multiple)				25	2.6			
Street Light - Mark Out	ALBERTSON	17	6.2					
	BAXTER ESTATES	1	2.0					
	CARLE PLACE	27	15.3					

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Mark Out	GARDEN CITY PARK	1	7.0		
			GLENWOOD LANDING	3	2.3		
			GREAT NECK	13	3.1		
			GREAT NECK GARDENS	1	3.0		
			HERRICKS	6	9.0		
			MANHASSET	15	5.9		
			MANHASSET HILLS	2	6.5		
			N NEW HYDE PARK	1	7.0		
			N. HEMPSTEAD	1	5.0		
			NEW HYDE PARK	3	7.3		
			NORTH HEMPSTEAD	1	2.0		
			NORTH NEW HYDE PARK	13	5.3		
			PORT WASHINGTON	8	3.5		
			ROSLYN HEIGHTS	19	4.9		
			SEARINGTOWN	8	3.0		
			THOMATON	1	2.0		
			UNIVERSITY GARDENS	3	3.0		
			WESTBURY	4	7.8		
			albertson	1	2.0		
			Street Light - Mark Out			149	6.9
		Street Light - Misc Problems			CARLE PLACE	1	0
					GREAT NECK	3	0.7
					MANHASSET	1	1.0
					PORT WASHINGTON	1	0
		Street Light - Misc Problems			6	0.5	
		Street Light - On During Day			ALBERTSON	3	5.7
					CARLE PLACE	4	11.8
					FLORAL PARK CENTRE	2	4.0
					GARDEN CITY PARK	8	9.5
					GREAT NECK	1	0
					HERRICKS	4	7.5
					MANHASSET	11	9.8
					NEW CASSEL	6	6.8
NEW HYDE PARK	4				7.0		
NORTH NEW HYDE PARK	12				2.2		
PORT WASHINGTON	8				6.9		

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	ROSLYN HEIGHTS	6	9.5	
			SEARINGTOWN	3	22.7	
		Street Light - On During Day			72	7.8
		Street Light - Pole Problem	CARLE PLACE	2	0	
			NORTH NEW HYDE PARK	1	14.0	
			PORT WASHINGTON	1	4.0	
			ROSLYN HEIGHTS	1	6.0	
		Street Light - Pole Problem			5	4.8
		Street Lighting District			373	6.6
		Department of Public Works				1,087
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	3	8.0	
			Housing - Appliance			3
		Housing - Electrical	MANHASSET	1	0	
			NEW CASSEL	2	3.0	
		Housing - Electrical			3	2.0
		Housing - High Priority SR	MANHASSET	1	1.0	
			NEW CASSEL	1	13.0	
		Housing - High Priority SR			2	7.0
		Housing - Misc Carpentry	MANHASSET	2	2.5	
			NEW CASSEL	1	2.0	
		Housing - Misc Carpentry			3	2.3
		Housing - Misc Exterior	NEW CASSEL	1	1.0	
		Housing - Misc Exterior			1	1.0
		Housing - Misc SR	MANHASSET	3	3.3	
			NEW CASSEL	2	0.5	
		Housing - Misc SR			5	2.2
		Housing - Pest Control	WESTBURY	1	1.0	
Housing - Pest Control			1	1.0		
Housing - Plumbing	MANHASSET	3	3.7			
	NEW CASSEL	6	3.0			
Housing - Plumbing			9	3.2		
Housing Authority			27	3.4		
Housing Authority				27	3.4	
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	NEW HYDE PARK RD	1	12.0	
		HR - ADA Compliance			1	12.0
		HR - Call Back Request		11	0	
		HR - Call Back Request			11	0
		HR - Medical and Insurance Benefits		7	4.0	
HR - Medical and Insurance Benefits			7	4.0		

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Human Resources and Finance	Human Resources and Finance	HR - Misc SR		5	2.4		
		HR - Misc SR		5	2.4		
		HR - Nova Time		2	0.5		
		HR - Nova Time		2	0.5		
		HR - Personnel and Employment		4	2.5		
		HR - Personnel and Employment		4	2.5		
		HR - Worker's Compensation	LEVITWON	1	7.0		
		HR - Worker's Compensation		1	7.0		
Human Resources and Finance				31	2.3		
Human Resources and Finance				31	2.3		
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	0		
			BAXTER ESTATES	1	3.0		
			FLOWER HILL	1	4.0		
			GREAT NECK	1	3.0		
			LAKE SUCCESS	1	10.0		
			MANHASSET	2	2.0		
			MANORHAVEN	2	2.5		
			PORT WASHINGTON	1	1.0		
			WESTBURY	1	10.0		
				1	7.0		
		OIC - From Transfer				12	3.9
		OIC - Inter Municipal SR	CARLE PLACE	1	0		
			EAST WILLISTON	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	6	2.5		
			MANHASSET	2	1.0		
			MANHASSET HILLS	1	1.0		
			MANORHAVEN	1	0		
			MINEOLA	3	1.3		
			NEW CASSEL	1	3.0		
			NEW HYDE PARK	7	1.7		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	1	4.0		
			PORT WASHINGTON	5	0.6		
			PORTWASHINGTON	1	2.0		
			ROLSYN HEIGHTS	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	3	0.7		
			SEARINGTOWN	1	14.0		

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	WESTBURY	1	0
				3	1.0
	OIC - Inter Municipal SR			42	1.5
	Inter Municipal Affairs			54	2.1
Inter Municipal Affairs				54	2.1
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		1	0
		Park - Call Back Request		1	0
		Park - From Transfer	MANHASSET	1	1.0
			NEW CASSEL	1	13.0
			PORT WASHINGTON	1	8.0
			PORT WASHINGTON NO	1	5.0
			ROSLYN HEIGHTS	2	2.0
		Park - From Transfer		6	5.2
		Park - Miscellaneous	port washington	1	3.0
			GREAT NECK	1	0
			MANHASSET	1	0
			MANORHAVEN	1	5.0
			MINEOLA	1	3.0
			MUNSEY PARK	1	3.0
			NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	2	4.5
			PORT WASHINGTON	4	2.5
			WILLISTON PARK	1	1.0
				8	0.8
		Park - Miscellaneous		22	1.9
		Park - Park Facilities Maintenance		27	1.9
		Park - Park Facilities Maintenance		27	1.9
Park - Park Permit Application Request		25	0.2		
Park - Park Permit Application Request		25	0.2		
Park - Service Cancellation		1	0		
Park - Service Cancellation		1	0		
Parks and Recreation Department				82	1.5
Parks and Recreation Department				82	1.5
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	2.3
		BZA - Questions needing Answers		3	2.3
	Board of Zoning Appeals		3	2.3	
	Building Department	Bldg - Application Status	ALBERTSON	4	2.5
CARLE PLACE			8	3.5	
FLORAL PARK CENTRE			1	2.0	

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - Application Status	GARDEN CITY PARK	3	1.3		
			GREAT NECK	5	4.6		
			GREENVALE	1	4.0		
			HERRICKS	4	4.8		
			LITTLE NECK	1	1.0		
			MANHASSET	1	16.0		
			NEW CASSEL	2	4.0		
			NEW HYDE PARK	12	2.7		
			NORTH NEW HYDE PARK	7	3.7		
			PORT WASHINGTON	9	4.1		
			ROSLYN HEIGHTS	3	1.0		
			WESTBURY	1	2.0		
				3	1.3		
		Bldg - Application Status				65	3.4
		Bldg - Call Back				27	2.0
		Bldg - Call Back				27	2.0
		Bldg - Certificate Status		MANHASSET		1	0
				NEW HYDE PARK		1	0
				PORT WASHINGTON		1	0
		Bldg - Certificate Status				3	0
		Bldg - Construction Complaint		ALBERTSON		4	10.8
				GREAT NECK		1	22.0
				HERRICKS		1	0
				MANHASSET		3	17.7
				NORTH NEW HYDE PARK		1	17.0
				PORT WASHINGTON		1	7.0
				ROSLYN HEIGHTS		2	0
		Bldg - Construction Complaint				13	10.9
		Bldg - Employee Complaint		CARLE PLACE		1	4.0
		Bldg - Employee Complaint				1	4.0
		Bldg - From Transfer		ALBERTSON		3	0
				MANHASSET		1	0
				MANHASSET HILLS		1	7.0
		PORT WASHINGTON		1	0		
Bldg - From Transfer				6	1.2		
Bldg - General Question Needs Answers				82	3.6		
Bldg - General Question Needs Answers				82	3.6		

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Housing Complaint	MANORHAVEN	1	3.0	
			NEW CASSEL	1	29.0	
			PORT WASHINGTON	2	9.5	
		Bldg - Housing Complaint			4	12.8
		Bldg - Illegal Housing	FLORAL PARK CENTRE	FLORAL PARK CENTRE	1	0
				GREAT NECK	1	0
				MANHASSET	1	22.0
				MANORHAVEN	1	6.0
				NEW CASSEL	9	0.1
				NORTH NEW HYDE PARK	2	0
				PORT WASHINGTON	4	5.2
				ROSLYN HEIGHTS	2	0
				WESTBURY	3	0
				Bldg - Illegal Housing		
		Bldg - Inspection Request	MANHASSET	MANHASSET	1	1.0
				ROSLYN	1	0
				SEARINGTOWN	1	9.0
		Bldg - Inspection Request			3	3.3
		Bldg - Permit Question Needs Answers			16	6.2
		Bldg - Permit Question Needs Answers			16	6.2
		Bldg - Retaining Wall	ALBERTSON	ALBERTSON	1	0
				PORT WASHINGTON	1	17.0
		Bldg - Retaining Wall			2	8.5
		Bldg - Suspect Work Without a Permit	ALBERTSON	ALBERTSON	3	0
				CARLE PLACE	1	0
				GARDEN CITY PARK	2	0
				GREAT NECK	5	4.8
				HERRICKS	1	0
				MANHASSET	3	6.0
				NO NEW HYDE PARK	1	14.0
				NORTH NEW HYDE PARK	4	7.8
PORT WASHINGTON	10			5.2		
garden city park	1			0		
Bldg - Suspect Work Without a Permit			31	4.5		
Building Department			277	3.9		
Planning Department	Planning - Call Back Request	Planning - Call Back Request		2	3.5	
		Planning - Call Back Request			2	3.5

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Planning Department	Planning - Questions needing Answers	PORT WASHINGTON	1	2.0	
				1	5.0	
	Planning - Questions needing Answers			2	3.5	
	Planning Department			4	3.5	
Planning and Building Department				284	3.9	
Project Independence	Project Independence	PI - Call Back Request	CAMBRIA HEIGHTS	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	2	0.5	
			GREAT NECK PLAZA	2	2.0	
			HERRICKS	3	0.7	
			MANHASSET	4	0.8	
			MINEOLA	1	0	
			NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	0	
			UNIONDALE	1	0	
			WILLISTON PARK	1	6.0	
				4	3.8	
			PI - Call Back Request			23
		PI - Caregiver Support	EAST WILLISTON	1	0	
			GARDEN CITY PARK	1	5.0	
			GREAT NECK	3	2.7	
			GREAT NECK PLAZA	1	3.0	
			LAKE SUCCESS	1	9.0	
			MINEOLA	1	0	
			NORTH HILLS	2	3.0	
			PORT WASHINGTON	2	0.5	
			PORT WASHINGTON NORTH	4	5.2	
			SADDLE ROCK	1	0	
			UNIVERSITY GARDENS	1	2.0	
			WILLISTON PARK	1	0	
			PI - Caregiver Support			19
		PI - Financial Assistance	GREAT NECK	1	0	
WESTBURY	1		0			
PI - Financial Assistance			2	0		
PI - Food and Hunger	ALBERTSON	1	4.0			
	MINEOLA	1	0			
	PORT WASHINGTON NORTH	1	4.0			
PI - Food and Hunger			3	2.7		
PI - Health and Mental Health	ALBERTSON	3	0			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Health and Mental Health	BAXTER ESTATES	1	0		
			EAST HILLS	1	0		
			EAST WILLISTON	2	0		
			FLOWER HILL	1	9.0		
			GARDEN CITY PARK	4	0.2		
			GREAT NECK	28	0.2		
			GREAT NECK 11021	1	1.0		
			GREAT NECK PLAZA	25	0		
			GREATNECK	2	14.0		
			KENSINGTON	1	0		
			MANHASSET	2	0		
			MANORHAVEN	2	0		
			MINEOLA	60	0.1		
			NEW CASSEL	1	0		
			NORTH NEW HYDE PARK	7	0		
			PORT WASHINGTON	13	0.3		
			PORT WASHINGTON NORTH	1	0		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	2	0		
			SADSLE ROCK	1	0		
			THOMASTON	1	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	3	0		
		WILLISTON PARK	2	0			
		WILLISTON PK	1	0			
			11	0			
		PI - Health and Mental Health				178	0.3
				PI - Household Maintenance	EAST HILLS	2	2.5
					GARDEN CITY PARK	3	6.0
					GREAT NECK	3	4.3
					HERRICKS	1	3.0
					MANHASSET HILLS	1	3.0
					MANORHAVEN	1	2.0
		MILEONA	1		1.0		
		MINEOLA	5		1.8		
		NEW HYDE PARK	1		4.0		
		NORTH NEW HYDE PARK	1		4.0		
		PORT WASHINGTON	3	2.7			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Household Maintenance	ROSLYN	1	1.0		
			ROSLYN HEIGHTS	2	0		
			SANDS POINT	1	3.0		
			SEARINGTOWN	1	0		
			WILLISTON PARK	3	2.0		
		PI - Household Maintenance				30	2.7
		PI - Membership Registration	ALBERTSON	1	0		
				EAST HILLS	1	0	
				EAST WILLISTON	3	0	
				FLORAL PARK	2	0	
				GARDEN CITY PARK	4	0	
				GREAT NECK	14	0	
				GREAT NECK ESTATES	3	0	
				GREAT NECK PLAZA	2	0	
				LAKE SUCCESS	1	0	
				MANHASSET	4	0	
				MANORHAVEN	2	0	
				MINEOLA	5	0	
				NEW HYDE PARK	8	0	
				NORTH HIL4LS	1	0	
				NORTH NEW HYDE PARK	6	0	
				PLANDOME	1	0	
				PORT WASHINGTON	11	0	
				PORT WASHINGTON NORTH	4	0	
				ROSLYN	2	0	
				ROSLYN HEIGHTS	6	0	
				SADDLE ROCK	2	0	
				SEARINGTOWN	1	0	
				THOMASTON	1	0	
				UNIVERSITY GARDENS	1	0	
				WESTBURY	5	0	
		WILLISTON PARK	4	0			
		PI - Membership Registration				95	0
PI - Miscellaneous	CARLE PLACE	2	0				
		EAST HILLS	1	0			
		EAST WILLISTON	1	22.0			
		FLOWER HILL	1	0			
		GARDEN CITY PARK	4	2.8			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Miscellaneous	GREAT NECK	8	3.0		
			GREAT NECK PLAZA	4	7.0		
			GREENVALE	2	22.0		
			MANHASSET	1	0		
			MANHASSET	2	0		
			MINEOLA	6	0.3		
			NEW CASSEL	6	0		
			NEW HYDE PARK	2	12.5		
			NHP	1	5.0		
			NORTH HILLS	2	0		
			NORTH NEW HYDE PARK	4	2.0		
			PORT WASHINGTON	3	6.0		
			PORT WASHINGTON NORTH	2	4.5		
			ROSLYN HEIGHTS	3	16.7		
			SEARINGTOWN	5	6.2		
			THOMASTON	1	1.0		
			WESTBURY	2	11.5		
			WILLISTON PARK	3	7.7		
			mineola	1	0		
				5	5.4		
		PI - Miscellaneous				72	4.9
		PI - NORC SR		NEW HYDE PARK	2	0	
				NORTH NEW HYDE PARK	9	0.1	
		PI - NORC SR				11	0.1
		PI - Program Registration		ALBERTSON	3	0.7	
				EAST HILLS	2	3.0	
				GARDEN CITY PARK	4	2.5	
				GREAT NECK	4	0.5	
				GREAT NECK PLAZA	1	7.0	
				MANHASSET	2	0.5	
				MINEOLA	5	1.6	
				NEW HYDE PARK	6	0.7	
				NORTH NEW HYDE PARK	15	3.9	
		PORT WASHINGTON	2	2.0			
		WILLISTON PARK	5	0.4			
		thomaston	1	0			
			1	3.0			
PI - Program Registration				51	2.1		

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	ALBERTSON	32	0
			BAXTER ESTATES	10	0
			CARLE PLACE	5	0
			EAST HILLS	17	0
			EAST WILLISTON	9	0.2
			FLORAL PARK	14	0
			FLOWER HILL	18	0
			GARDEN CITY PARK	64	0
			GREAT NECK	166	0.1
			GREAT NECK ESTATES	8	0.1
			GREAT NECK PLAZA	92	0.0
			GREENVALE	3	0
			HERRICKS	27	0
			KINGS POINT	25	0
			LAKE SUCCESS	3	0
			MANHASSET	44	0
			MANHASSET NY	2	0
			MANORHAVEN	27	0
			MINEOLA	96	0
			NEW CASSEL	42	0
			NEW HYD PARK	1	0
			NEW HYDE PARK	45	0
			NEW HYDEPARK	1	0
			NORTH HILL	1	0
			NORTH HILLS	51	0
			NORTH NEW HYDE PARK	73	0.0
			PLANDOME MANOR	5	0
			PORT WASHINGTON	190	0
			PORT WASHINGTON NORTH	21	0
			PORT WASHINTON	1	0
			PORTWASHINGTON	4	0
			ROSLYN	7	0
			ROSLYN ESTATES	3	0
ROSLYN HARBOR	4	0			
ROSLYN HEIGHTS	49	0			
RUSSELL GARDENS	5	0			
SANDS POINT	6	0			
SEARINGTOWN	9	0			
THOMASTON	3	0.3			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service	UNIVERSITY GARDENS	2	0		
			WESTBURY	18	0		
			WILLISTON	1	0		
			WILLISTON PARK	42	0		
			great neck	1	0		
			manorhaven	1	0		
				14	0		
		PI - Taxi Service			1,262	0.0	
		PI - Taxi Service Cancellation			ALBERTSON	1	0
					CARLE PLACE	1	0
					EAST HILLS	1	0
					FLORAL PARK	1	0
					GARDEN CITY PARK	5	0
					GREAT NECK	10	0
					GREAT NECK PLAZA	13	0
					KINGS POINT	4	0
					KINGS PORT	1	0
					MANHASSET	6	0
					MANORHAVEN	2	0
					MINEOLA	4	0
					NEW CASSEL	1	0
					NEW HYDE PARK	4	0
					NEW HYED PARK	1	0
					NORTH HILLS	3	0
					NORTH NEW HYDE PARK	3	0
					PORT WASHINGTON	11	0
					PORT WASHINGTON NORTH	2	0
					ROSLYN HEIGHTS	2	0
					RUSSELL GARDENS	1	0
					SANDS POINT	1	0
					WESBURY	1	0
		WILLISTON PARK	4	0			
		PI - Taxi Service Cancellation			83	0	
PI - Taxi Service Complaint			FLORAL PARK	1	8.0		
			GREAT NECK	2	1.0		
			GREAT NECK PLAZA	2	4.5		
			NORTH NEW HYDE PARK	1	0		

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Project Independence	Project Independence	PI - Taxi Service Complaint	ROSLYN HEIGHTS	1	0		
			WESTBURY	1	0		
		PI - Taxi Service Complaint			8	2.4	
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	0		
				CARLE PLACE	1	0	
				GARDEN CITY PARK	2	0	
				GREAT NECK	4	0	
				GREAT NECK ESTATES	1	0	
				GREAT NECK PLAZA	5	0.2	
				HERRICKS	1	0	
				MANHASSET	1	0	
				MINEOLA	1	1.0	
				NEW CASSEL	1	0	
				NEW HYDE PARK	3	1.3	
				NORTH NEW HYDE PARK	1	0	
				OLD BETHPAGE	1	0	
				PORT WASHINGTON	1	26.0	
				ROSLYN	2	1.5	
				ROSLYN HEIGHTS	2	2.0	
				SADDLE ROCK	1	1.0	
				THOMASTON	1	0	
				WESTBURY	1	1.0	
				WILLISTON PARK	1	0	
		PI - Transportation/Mobility Mgmt Info			32	1.3	
		PI - Volunteer	GREAT NECK	1	1.0		
				GREAT NECK PLAZA	1	1.0	
				MINEOLA	1	0	
				ROSLYN	1	1.0	
		PI - Volunteer			4	0.8	
		Project Independence				1,873	0.4
		Project Independence				1,873	0.4
		Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		2	0
				Tax - Call Back Request			2
Receiver of Taxes			2	0			
Receiver of Taxes				2	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		17	2.0		
		SWMA - Call Back			17	2.0	
		SWMA - Carting Complaints	ALBERTSON	1	0		
			GREAT NECK	3	0		
MANHASSET	2		1.5				

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	NEW CASSEL	2	2.5	
			PORT WASHINGTON	1	0	
			ROSLYN	1	7.0	
			ROSLYN HEIGHTS	2	0.5	
			SEARINGTOWN	1	3.0	
		SWMA - Carting Complaints			13	1.5
		SWMA - Garbage Not Picked Up	GREAT NECK	4	2.8	
			MANHASSET	4	3.2	
			NEW CASSEL	1	2.0	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	0	
			UNIVERSITY GARDENS	1	2.0	
				1	0	
	SWMA - Garbage Not Picked Up			14	2.1	
	Solid Waste Management				44	1.9
	Sustainability Department	SWMA - Compost	BAXTER ESTATES	1	10.0	
			EAST HILLS	1	10.0	
			EAST WILLISTON	2	4.0	
			GARDEN CITY PARK	2	4.0	
			GREAT NECK	3	4.7	
			MANORHAVEN	1	10.0	
			MINEOLA	2	0.5	
			NEW HYDE PARK	1	2.0	
NORTH NEW HYDE PARK			1	0		
PLANDOME			1	5.0		
PORT WASHINGTON			21	7.1		
SANDS POINT			1	1.0		
WESTBURY			1	2.0		
WILLISTON PARK		1	9.0			
SWMA - Compost			39	5.9		
SWMA - Long Island Green Homes		CARLE PLACE	1	11.0		
		NORTH NEW HYDE PARK	1	12.0		
		PORT WASHINGTON	1	1.0		
SWMA - Long Island Green Homes			3	8.0		
SWMA - Rain Barrel		ALBERTSON	1	4.0		
	FLORAL PARK	1	9.0			
	FLOWER HILL	2	3.5			
	GREAT NECK	2	7.5			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	MANHASSET	2	10.5	
			MANORHAVEN	1	10.0	
			MINEOLA	3	6.7	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	2	3.5	
			PORT WASHINGTON	22	7.5	
			PORT WASHINGTON NORTH	1	1.0	
			ROSLYN HEIGHTS	1	1.0	
			SANDS POINT	2	1.5	
			WESTBURY	2	3.5	
			SWMA - Rain Barrel			43
		SWMA - Recycling / STOP Call Back			2	7.0
SWMA - Recycling / STOP Call Back			2	7.0		
Sustainability Department			87	6.2		
Solid Waste Management				131	4.7	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	ALBERTSON	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
		311 - LIPA Power Outage			3	0
		311 - SR Constituent Follow-up			87	0
		311 - SR Constituent Follow-up			87	0
		311 - Street Repaving Schedule Inquiry	MANHASSET	1	0	
			NEW HYDE PARK	1	0	
		311 - Street Repaving Schedule Inquiry			2	0
		311 Call Center				92
Supervisor's Office	SupV - Airplane		garden city	1	0	
			ALBERTSON	11	0	
			EAST HILLS	48	0	
			EAST WILLISTON	97	0	
			FLOWER HILL	1	0	
			GARDEN CITY	4	0	
			GARDEN CITY	9	0	
			GARDEN CITY PARK	1	0	
			GREAT NECK PLAZA	3	0	
			HERRICKS	31	0	
			MANHASSET	46	0	
			NEW HYDE PARK	199	0	
			PLANDOME HEIGHTS	1	0	
			PORT WASHIINGTON	1	0	
			PORT WASHINGTON	215	0	

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Airplane	ROSLYN	2	0	
			ROSLYN HEIGHTS	32	0	
			SANDS POINT	6	0	
			SEARINGTOWN	60	0	
			garden city	4	0	
				11	0	
		SupV - Airplane			783	0
		SupV - Complaint - Other Employee	MANHASSET	1	7.0	
			MANORHAVEN	1	6.0	
			NEW HYDE PARK	1	3.0	
			NORTH NEW HYDE PARK	4	2.2	
			PORT WASHINGTON	2	1.5	
			PORT WASHINGTON	1	1.0	
				1	0	
		SupV - Complaint - Other Employee			11	2.6
		SupV - Helicopter	GLEN COVE	1	0	
			GREAT NECK	2	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	4	0	
			MANHASSET	10	0	
			MUNSEY PARK	6	0	
			PLANDOME HEIGHTS	4	0	
			PLANDOME MANOR	1	0	
			PORT WASHINGTON	108	0	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			SANDS POINT	3	0	
			SEARINGTOWN	1	0	
			WILLISTON PARK	1	0	
		SupV - Helicopter			145	0
		SupV - Helicopter Nassau		1	0	
		SupV - Helicopter Nassau			1	0
SupV - Thank You from Constituent	ALBERTSON	1	0			
	BAXTER ESTATES	1	0			
	CARLE PLACE	1	0			
	EAST HILLS	3	0			
	GARDEN CITY PARK	1	0			
	GREAT NECK	1	0			

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	MANHASSET	1	0
			MANORHAVEN	1	0
			MUNSEY PARK	1	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
				2	0
		SupV - Thank You from Constituent	17	0	
Supervisor's Office				957	0.0
Supervisor's Office				1,049	0.0
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		216	0
		Town Clerk - Birth Certificate		216	0
		Town Clerk - Block Party Application		6	0
		Town Clerk - Block Party Application		6	0
		Town Clerk - Codebook Supplement		2	0
		Town Clerk - Codebook Supplement		2	0
		Town Clerk - Death Certificate		93	0
		Town Clerk - Death Certificate		93	0
		Town Clerk - Dog License		51	0
		Town Clerk - Dog License		51	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Fishing License		8	0
		Town Clerk - Fishing License		8	0
		Town Clerk - Going Out of Business		4	0
		Town Clerk - Going Out of Business		4	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Hunting License		1	0
Town Clerk - Landscaping License		2	0		
Town Clerk - Landscaping License		2	0		
Town Clerk - Marriage Certificate		66	0		
Town Clerk - Marriage Certificate		66	0		
Town Clerk - Marriage License		97	0		
Town Clerk - Marriage License		97	0		
Town Clerk - Miscellaneous		60	0		
Town Clerk - Miscellaneous		60	0		

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Parking Restrictions Removal Request		21	0
		Town Clerk - Parking Restrictions Removal Request		21	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Peddler License		11	0
		Town Clerk - Peddler License		11	0
		Town Clerk - Secondhand Dealer License		2	0
		Town Clerk - Secondhand Dealer License		2	0
		Town Clerk - Solid Waste Management License		6	0
		Town Clerk - Solid Waste Management License		6	0
		Town Clerk - Storage Bins		1	0
		Town Clerk - Storage Bins		1	0
		Town Clerk - Taxi and Limousine License		5	0
		Town Clerk - Taxi and Limousine License		5	0
		Town Clerk - Tow Truck License		9	0
		Town Clerk - Tow Truck License		9	0
		Town Clerk - Town Board Questions		2	0
		Town Clerk - Town Board Questions		2	0
		Town Clerk - Waterways		2	0
Town Clerk - Waterways		2	0		
	Town Clerk			672	0
Town Clerk				672	0
Summary				6,172	1.9